

Sierra Peaks Animal Rehab  
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Centennial, CO 80112

## New Client Form

Pet's Name: \_\_\_\_\_ Breed: \_\_\_\_\_ Age: \_\_\_\_ Sex: \_\_\_\_ Spayed/Neutered? Y/N Color: \_\_\_\_\_

Pet Insurance?  Yes  No. What Company? \_\_\_\_\_

Owner First Name: (1) \_\_\_\_\_ Owner Last Name: \_\_\_\_\_

Owner First Name: (2) \_\_\_\_\_ Owner Last Name: \_\_\_\_\_

Primary Phone: \_\_\_\_\_ Secondary: \_\_\_\_\_ Circle preferred contact: Call/ Email/ Text

E-mail address: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Who is your family veterinarian? \_\_\_\_\_

Is your pet currently on any medications? (Please list name, dose, frequency, and how long they have been on the medication):

\_\_\_\_\_

Is your pet currently taking any supplements? \_\_\_\_\_

What **BRAND** of food and **quantity**? \_\_\_\_\_

Why did you bring your pet in to see us today? \_\_\_\_\_

Does your dog have any behavioral concerns we should be aware of? Please explain:

\_\_\_\_\_

Has dog been trained in bite work?  Yes  No. Does your dog have a bite history?  Yes  No

If you answered 'yes' to either of these questions your dog will need to be muzzled for treatment.

### **Authorization to Provide Care/Treatment:**

I am the owner or authorized agent of the owner of the pet listed above, hereby and direct the physical therapists/veterinarians of SPAR or their assistants to perform all rehabilitation assessment and treatments within accepted physical therapy guidelines as deemed advisable and/or necessary for my pet. I authorize SPAR to obtain all medical records regarding my pet as is necessary for the thorough and complete evaluation and treatment of my pet. I understand that portions of my visit may be recorded for educational and promotional purposes. I understand that there is no guarantee, nor can one be made as to the results or cure of any therapy. I understand that the physical therapists/veterinarians of SPAR recommend therapy and treatment options but that other persons may have different opinions about what therapies and treatments are necessary or appropriate. I understand that I have a choice to obtain additional information regarding those opinions from SPAR upon my request or I may research the different opinions about therapies and other care myself and discuss my questions with my veterinarian/physical therapist. I agree to pay, in full, for services rendered. I understand that payment is due at the time services are rendered. If for any reason payment is not made at the time services are rendered or within 10 days thereafter, I understand that my account may be referred to a collection agency. In the event that my account is referred to a collection agency, I agree that SPAR may add an amount to my outstanding account balance to reimburse SPAR for the reasonable collection charges (but not including attorney's fees) imposed by the collection agency. I understand that SPAR will take reasonable precautions to ensure the safety of my pet while in their care. I agree to hold harmless SPAR their owners, employees, and agents from any and all liability of any nature, loss or injury to self, loss or injury to family including pet, loss or injury to guest as a result of participating in any SPAR assessments, treatments, classes and programs. I personally assume all liability for the care of my pet while under the care of SPAR.

Sierra Peaks Animal Rehab Inc.

*"Optimizing your pet's health and well-being through the science of physical therapy"*



## SPAR APPOINTMENT CANCELLATION/NO SHOW POLICY

Pet's Name: \_\_\_\_\_

Thank you for trusting us with your pets' care and wellbeing. When you schedule an appointment with SPAR, we set aside enough time to provide you and your pet with the highest quality care. Should you need to cancel or reschedule an appointment please contact our office as soon as possible, and no later than 24 hours prior to your scheduled appointment. This gives us time to schedule other patients who may be waiting for an appointment. Please see our Appointment Cancellation/No Show Policy below:

- Effective March 1, 2021 any established client/pet who fails to show or cancels/reschedules an appointment and has not contacted our office without 24 hours' notice will be considered a **No Show and charged a session fee.**
- If multiple, No Show or cancellation/reschedule with no 24-hours' notice should occur, appointments will only be scheduled same day and must be prepaid (meaning you would have to call the day of to see if anything is available, if there is availability, services would need to be paid for via phone prior to confirming)
- The fee charged must be paid prior to scheduling any further appointments.
- SPAR has limited **staff and does not make reminder calls** for appointments so please take note of what you schedule.

We understand there may be times when an unforeseen emergency occurs, and you may not be able to keep your scheduled appointment. If you should experience extenuating circumstances, please contact the office (regardless of time of day), if unanswered please leave a message.

I have read and understand the SPAR Appointment Cancellation/No Show Policy and agree to its terms.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_